

THE INTERNATIONAL CERTIFICATION NETWORK

## CERTIFICATE

YUQS has issued an IQNet recognized certificate that the organization:

"SAVA NON-LIFE INSURANCE", s.a.i. BELGRADE

Bulevar vojvode Mišića 51

SRB - 11000 Belgrade

has implemented and maintains a

Quality management - Customer satisfaction

for the following scope:

Non-life insurance services

which fulfils the requirements of the following standard:

ISO 10002:2018

Issued on: 2020-03-03 Expires on: 2023-03-02

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: RS-CS-0001

Alex Stoichitoiu President of IQNet

Director of YUOS

IQNet Partners\*:

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<sup>\*</sup> The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com